

Hotel Gorizia

“A la Valigia”

Venezia

INFORMATION ON THE PROCESSING OF PERSONAL DATA

The client's personal data are used by Angelo Alzetta S.r.l., which is the data controller for the processing, in compliance with the personal data protection principles, established by the GDPR Regulation 2016/679, and the national legislation in force.

SOURCE OF THE PERSONAL DATA

The collection of personal data is carried out by Angelo Alzetta S.r.l. recording the data using the following sources:

- Collected directly from the interested party, at the time of the initial contact or with subsequent communications.
- provided by third parties

METHOD AND PURPOSE OF THE DATA PROCESSING

1. We inform you that the personal data will be processed by the following means:

- Digital
- Mixed - Electronic and Printed

With the following purposes:

- Fulfilment of tax and accounting obligations
- Execution of the check-in procedure
- To provide the service
- Litigation management (contracts, orders, check-ins, invoices)
- Registration of the stay in the State Police website
- Food administration

For the purpose specified below, user data will be processed ONLY after specific consent acceptance:

- Food administration

LEGAL BASE

2. The legal bases on which the processing of the common data is based, according to Article 6 of the GDPR Regulation, are:

- Safeguarding vital interests;
- Law;
- Contract/Agreement;

The legal bases on which the processing of specific categories of personal data is based, according to Article 9 of the GDPR Regulation, are:

- Legitimate Interest;
- Contract/Agreement;

The provision of the data is mandatory for all that is required by legal and contractual obligations and therefore any refusal to supply them, in whole or in part, may make it impossible to provide the requested services.

CATEGORIES OF PERSONAL DATA

3. According to the Article 14 of the GDPR Regulation, since the data may not be obtained directly from the interest party, the categories of personal data that may be subject to processing are the following:
- Allergies;
 - User anagraphic;
 - Employer Company of the guest;
 - Identification data (Company Name, Personal Name, Registered Office Address, Telephone Number, Fax, E-mail, Fiscal Data, etc.);
 - Data regarding economic and/or commercial activity.
 - Identity Document;
 - Private;
 - Credit card number.

CONSERVATION PERIOD

The data retention period is:

- Management of Hotel guest reservations: 10 years
- Administrative Activity: The data will be retained for the entire time necessary to carry out the existing commercial relationship, and for the following 10 years from the date of acquisition of the same.
- The credit card number won't be stored by the data controller (Angelo Alzetta S.r.l.), but there is only the ability to consult them from the booking portals for the purpose of protection.

RIGHTS OF THE INTERESTED PARTY

4. Following the European Regulation 679/2016 (GDPR) and the national legislation in force, the interested party can, according to the methods and within the limits established by the current legislation, exercise the following rights:

- request confirmation of the existence of personal data concerning him (interested party rights of access - article 15 of Regulation 679/2016);
- get knowledge about the origin of these personal data;
- receive intelligible communication;
- receive information about the logic, the methods and the final purpose of the processing;
- request the updating, rectification, integration, deletion, anonymization, the interruption of data if in violation of the law, including those no longer necessary for the pursuit of the purpose for which they were collected (as in rights of rectification and cancellation - articles 16 and 17 of Regulation 679/2016) ;
- right to limit and/or oppose to the processing of data concerning him (article 18 of Regulation 679/2016);
- right of revocation;
- right to data portability (article 20 of Regulation 679/2016);
- in cases of treatment based on consent, to receive your data provided to the owner, in a structured and readable form by a data processor and in a format commonly used by an electronic device;
- the right to lodge a complaint to the Competent Authority (right of access of the interested party - article 15 of Regulation 679/2016).

5. The Data Controller of your personal data is Angelo Alzetta S.r.l., p.iva 00196460273
Email: admin@hotelgoriziavenezia.it
PEC: angeloalzetta.angeloalzetta@cert.telecompec.it Telephone number: 0415223737



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